



PPG Industries, Inc. 5875 New King Court Troy, Michigan 48098

To: Prospective Employer
From: Karen A. Geniusz, Technical Account Manager
Re: Rick Dostie
Date: June 3, 2002

Prospective Employer:

It is my pleasure to write a letter of reference for Rick Dostie. I worked with Rick for nearly six years at BASF Corporation where he was employed as a laboratory specialist.

Rick is a mature, highly professional and ethical individual. He has the ability to work and communicate very well with all levels of knowledge. Rick was always the person chosen in the group to train new employees of all knowledge levels as he has the ability to ascertain the individual's knowledge level and train new individuals on their own level.

Rick is always very reliable, conscientious and an excellent liaison to the customer both from a laboratory environment as well as in the field in a technical service environment. Rick is very knowledgeable about the coatings industry, both from a chemical standpoint as well as sales aspect of the industry, regarding industrial trends – present and future.

I recommend Rick to you without reservation. If you have any further questions with regard to his performance, please do not hesitate to call me.

Sincerely,

Karen A. Geniusz
Technical Account Manager
PPG Industries
(616) 720 - 6978